

Hampshire Childcare and Family Information Team

Summary

The Childcare and Family Information Team provides free, impartial information about a whole range of childcare matters including lists of childminders, out of school clubs, holiday clubs and schemes to help with childcare funding.

Contact **0845 603 5620** or email us childrens.services@hants.gov.uk.

To search for childcare places and other family services in the area visit the Hampshire Family Information Directory www.fid.hants.gov.uk. For general childcare information see our main website www3.hants.gov.uk/childcare/cis, and to be kept up to date with the latest news for families see our blog www.sfyccfit.wordpress.com.

Please consider adding these links and contact details to your school websites so that parents can have easy access to them or include them in your parent newsletters.

Detail

The Hampshire Childcare and Family Information Team (formally the Children's Information Service) provides free, impartial information about 0-19 years childcare in your area: childminders (including those who pick up from local schools), day nurseries, pre-schools, playgroups, out of school clubs, holiday schemes for all parents, carers, and practitioners working with families.

- **Quality**
We can provide information on how to choose good quality, local childcare and early education services.
- **Searching for childcare places?**
We can help find suitable childcare in your area.
- **Guidance on paying for childcare**
There is a variety of childcare funding schemes available depending on individual circumstances. We can help with exploring the options open to each individual.
- **The bigger picture**
We can signpost to other useful services for families, children and young people; such as disability, health, leisure and recreation, and teenage services.

Childcare Brokerage Service

This service is available to parents and carers who have been unsuccessful in securing childcare, or need help taking the first steps. Our outreach workers will support and guide families by:

- talking through the childcare options available
- contacting childcare providers and arranging visits to settings
- researching childcare costs and how to access financial support
- liaising with other support agencies
- signposting to other family support services

Our outreach workers also attend parents events where we can bring a selection of the information resources and be able to talk to parents and carers about their childcare needs. Please get in touch if you have an event that you would like to invite us to attend.

We also have a range of leaflets and posters that you can use to advertise our service to parents and carers. There is an order form attached.

To contact our team please call **0845 603 5620**, email us on childcare.services@hants.gov.uk, or view information on our website www.hants.gov.uk/childcare.

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